

# LT5: Modeling reliability, cost, travel times, safety, comfort and other relevant variables of modal choice

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Only 11% travel through Santa Ana!!

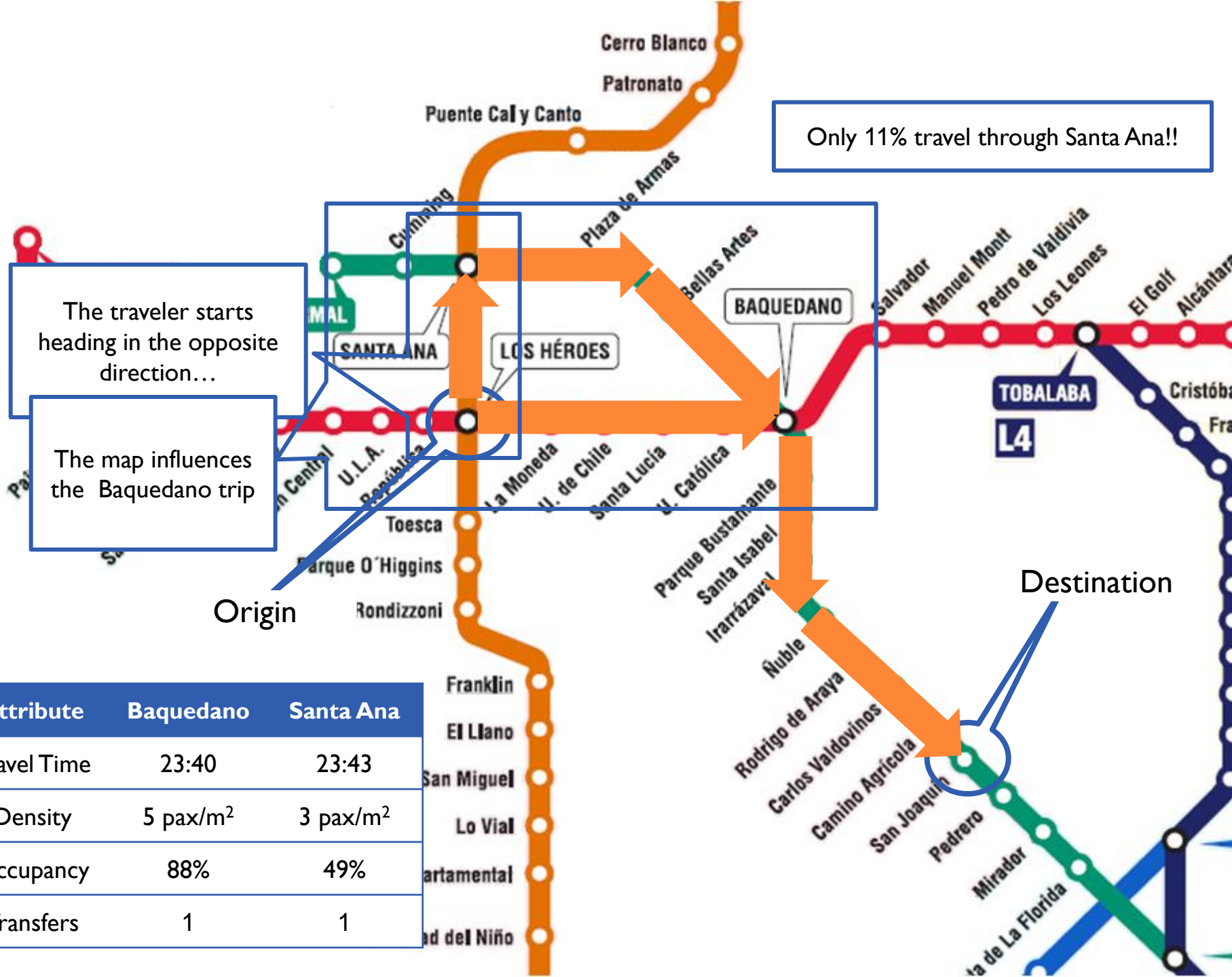
The traveler starts heading in the opposite direction...

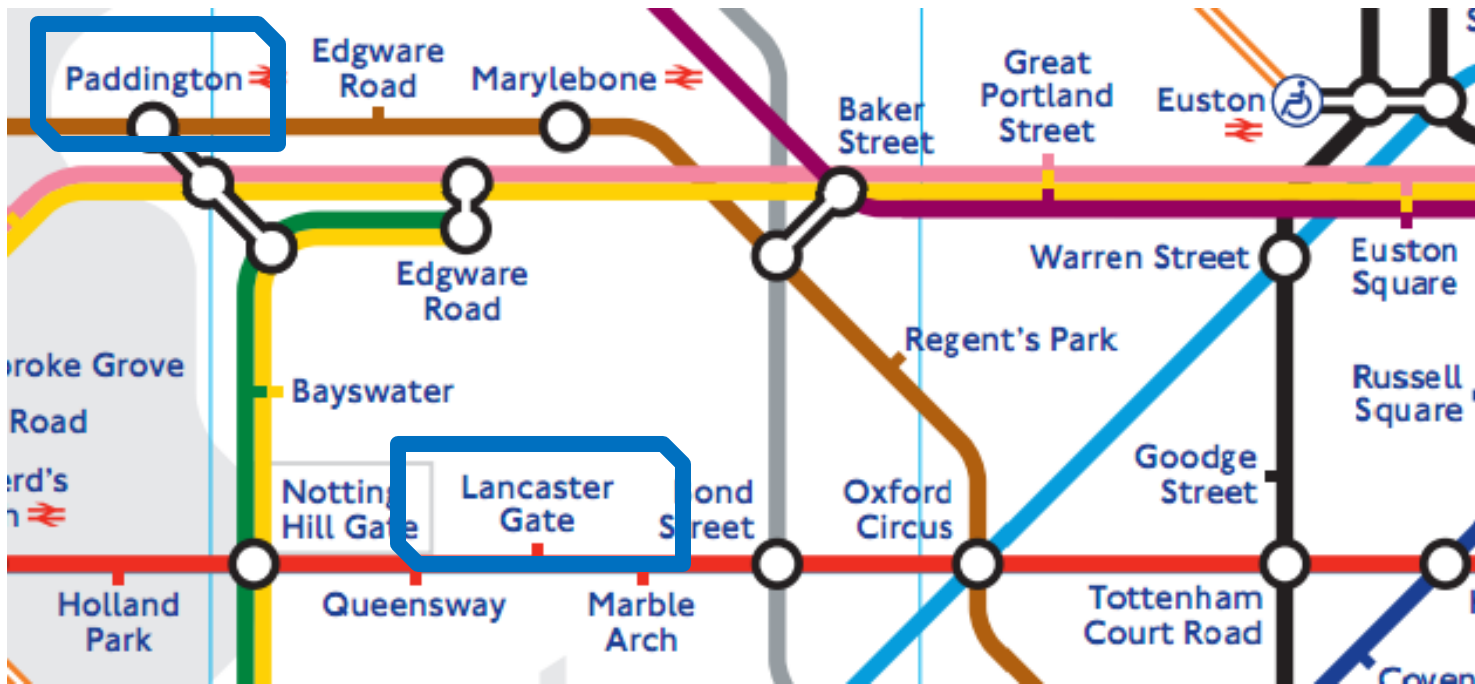
The map influences the Baquedano trip

Origin

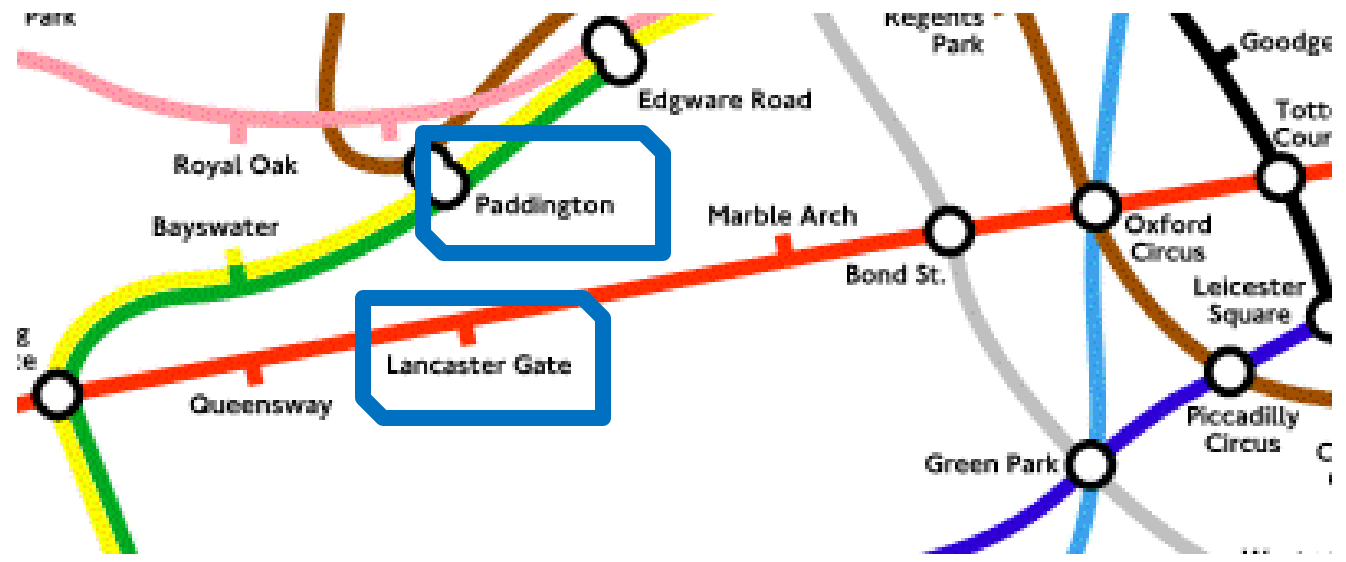
Destination

Attribute	Baquedano	Santa Ana
Travel Time	23:40	23:43
Density	5 pax/m <sup>2</sup>	3 pax/m <sup>2</sup>
Occupancy	88%	49%
Transfers	1	1





13 min



# Contents

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Modelling  
Variables

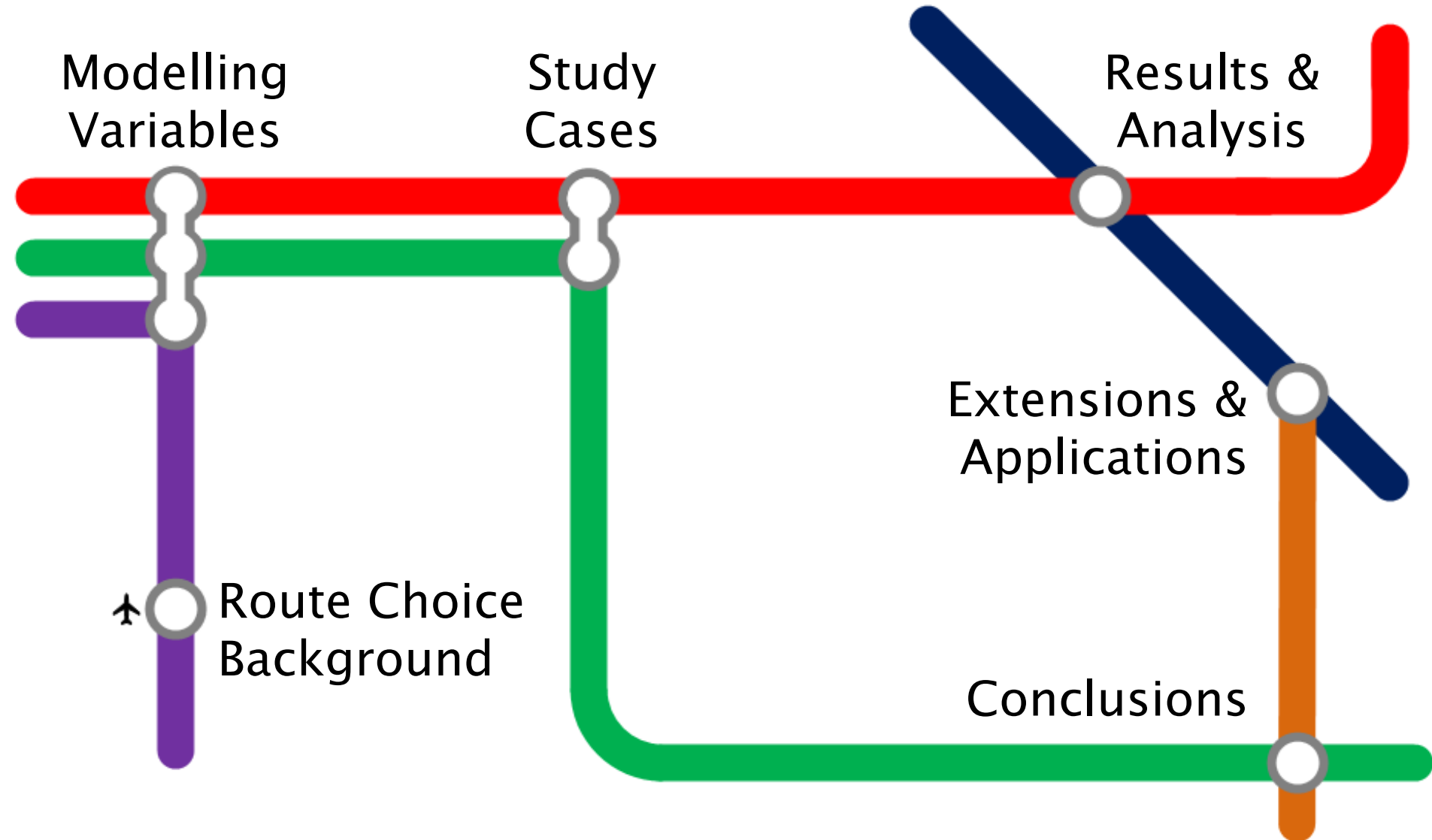
Study  
Cases

Results &  
Analysis

Extensions &  
Applications

↑  
Route Choice  
Background

Conclusions



# Route choice modelling

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Traditional route choice models usually consider just tangible variables related to the level of service

travel time

fare

number of transfers

These models are sometimes refined including socio-economic variables of the travelers

## Route choice modelling

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However, this approach ignores other relevant elements that influence route choice as:

comfort and safety

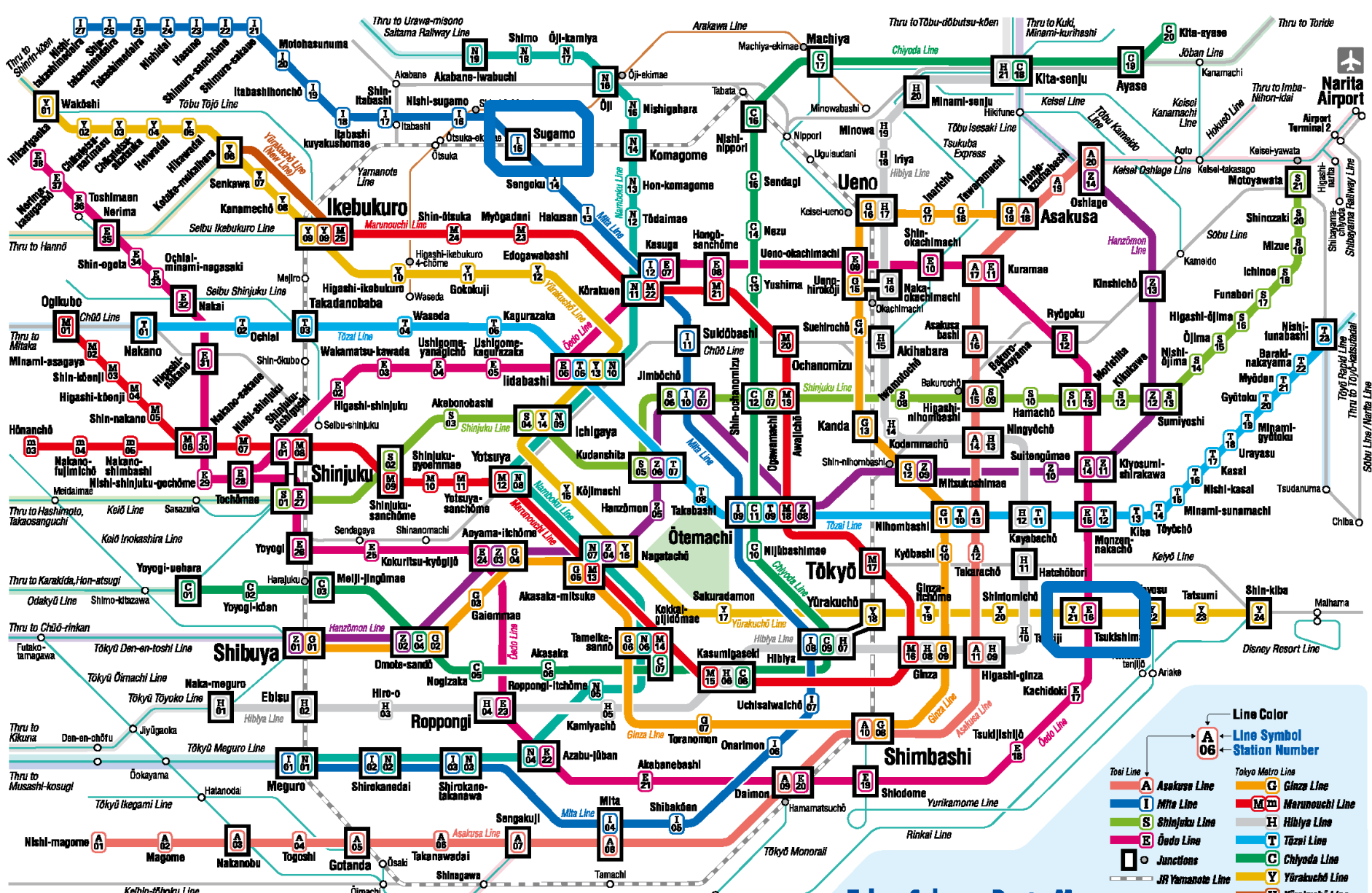
transfers accessibility

network topology

aesthetics

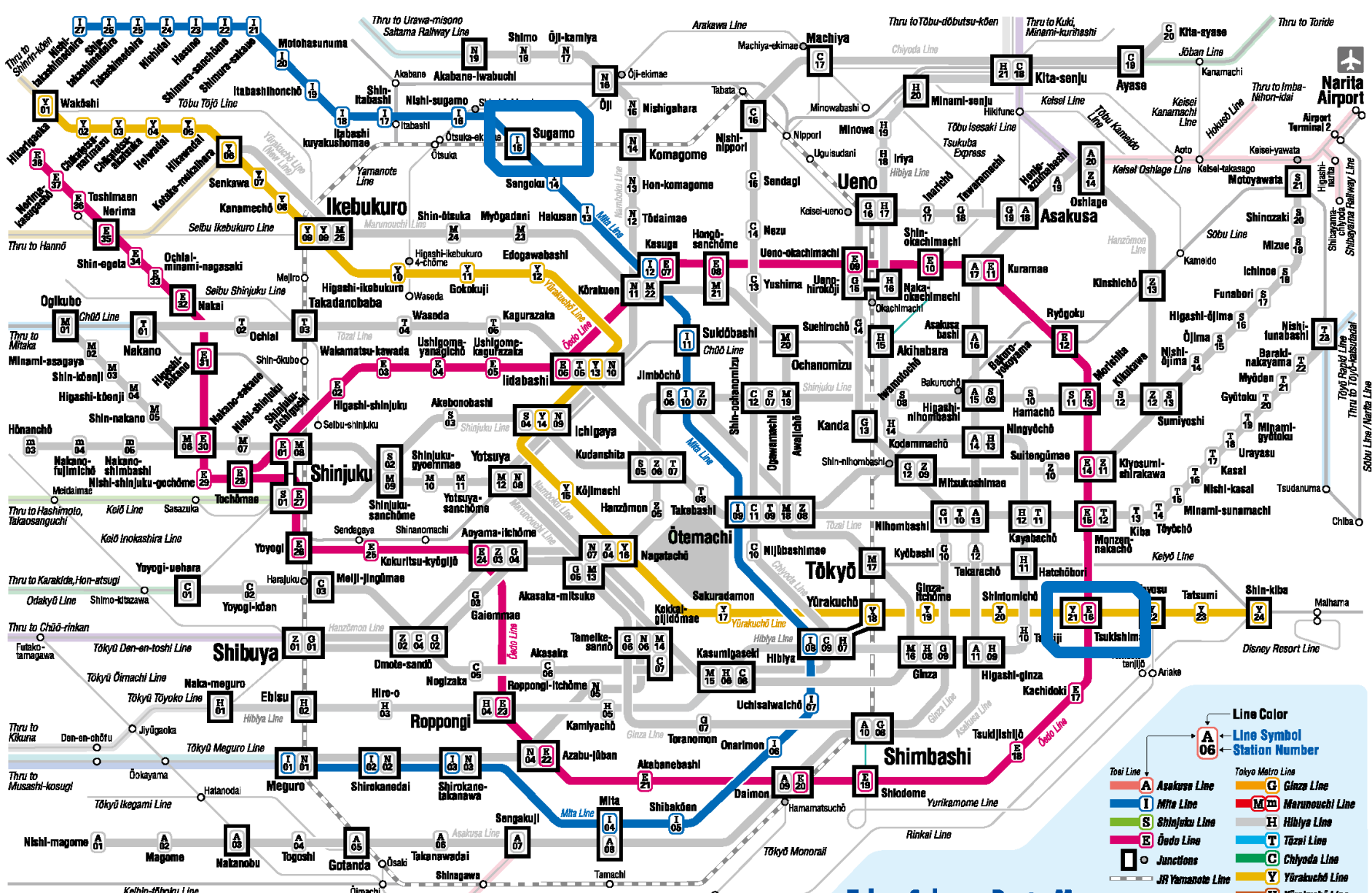
These variables are subjective and hard to quantify

# Pathfinding Criteria



Tokyo Subway Route Map

# Pathfinding Criteria



Tokyo Subway Route Map



## Pathfinding Criteria

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Some people follow different criteria when deciding how to get from one point to another

the fastest way

the cheapest way

In a transit context, there are some additional factors

avoid walking

avoid transferring

But most consider many factors at the same time!

## Study's objectives

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Understanding travelers is essential in  
Transportation Planning

**Identify** and **quantify** the factors that affect the  
transit users' behaviour

**Compare** the preferences of transit users in London  
and Santiago

# What do people take into account?

In-vehicle time  
Waiting time  
Walking time (when transferring)

travel time  
components

Number of transfers

Transfer stations layout

ascending



at level



descending



# What do people take into account?

In-vehicle time

Waiting time

Walking time (when transferring)

travel time  
components

Number of transfers

Transfer stations layout

Transfer stations infrastructure

assisted



or



semi-assisted



or



and



non-assisted



## What do people take into account?

In-vehicle time	travel time components
Waiting time	
Walking time (when transferring)	
Number of transfers	transfer experience
Transfer stations layout	
Transfer stations infrastructure	
Mean occupancy	
Possibility of not boarding	

in London  
in Santiago

initial occupancy  $\geq 70\%$   
initial occupancy  $\geq 85\%$

## What do people take into account?

In-vehicle time	travel time components
Waiting time	
Walking time (when transferring)	
Number of transfers	transfer experience
Transfer stations layout	
Transfer stations infrastructure	
Mean occupancy	
Possibility of not boarding	
Possibility of getting a seat	

in London  
in Santiago

initial occupancy  $\leq 20\%$   
initial occupancy  $\leq 15\%$

## What do people take into account?

In-vehicle time	travel time components
Waiting time	
Walking time (when transferring)	
Number of transfers	transfer experience
Transfer stations layout	
Transfer stations infrastructure	
Mean occupancy	comfort and crowding
Possibility of not boarding	
Possibility of getting a seat	
Route distance	
Number of stations	
Angular cost	

## What do people take into account?

In-vehicle time	travel time components
Waiting time	
Walking time (when transferring)	
Number of transfers	transfer experience
Transfer stations layout	
Transfer stations infrastructure	
Mean occupancy	comfort and crowding
Possibility of not boarding	
Possibility of getting a seat	

Route distance

Number of stations

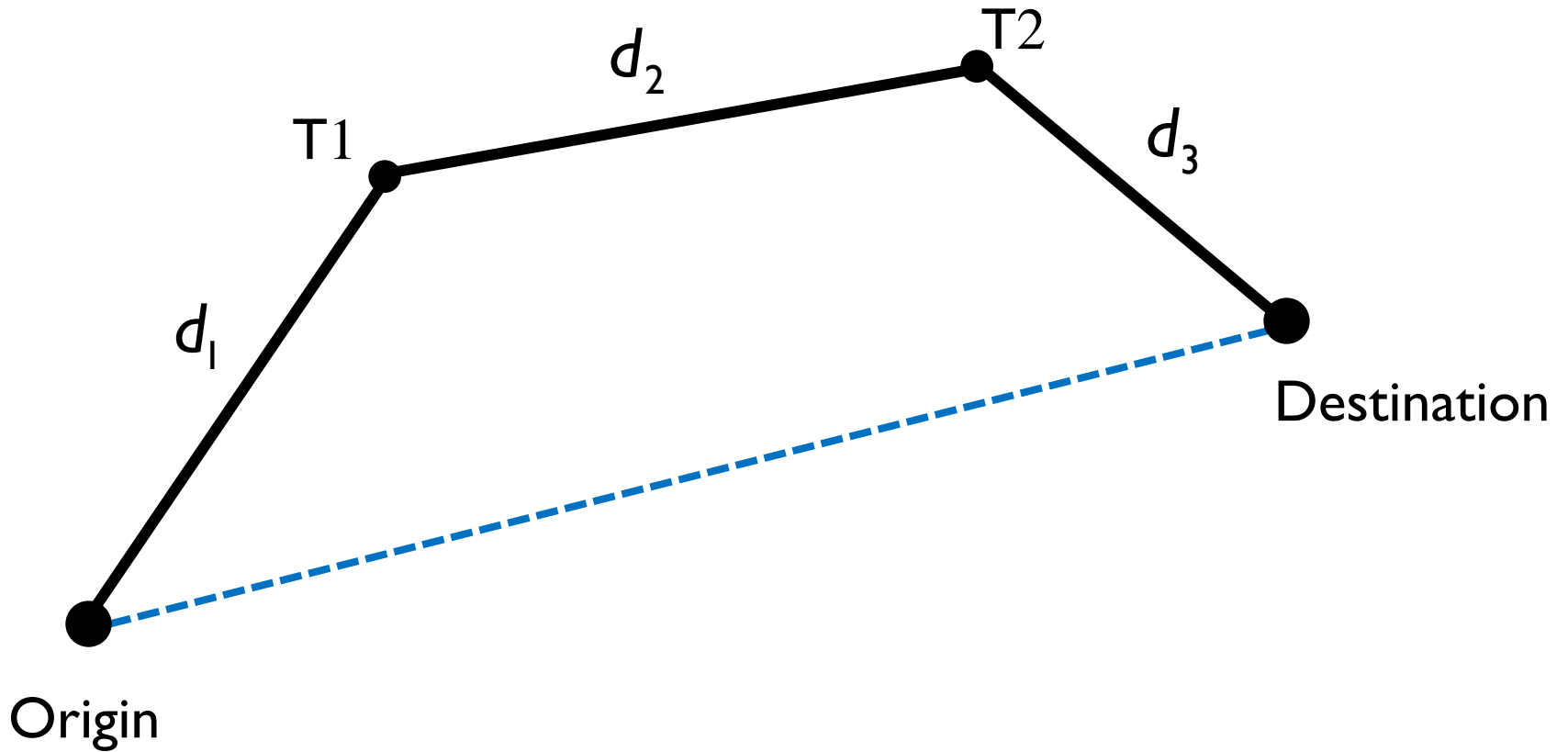
Angular cost

$$\sum d \cdot \sin\left(\frac{\theta}{2}\right)$$



# What do people take into account?

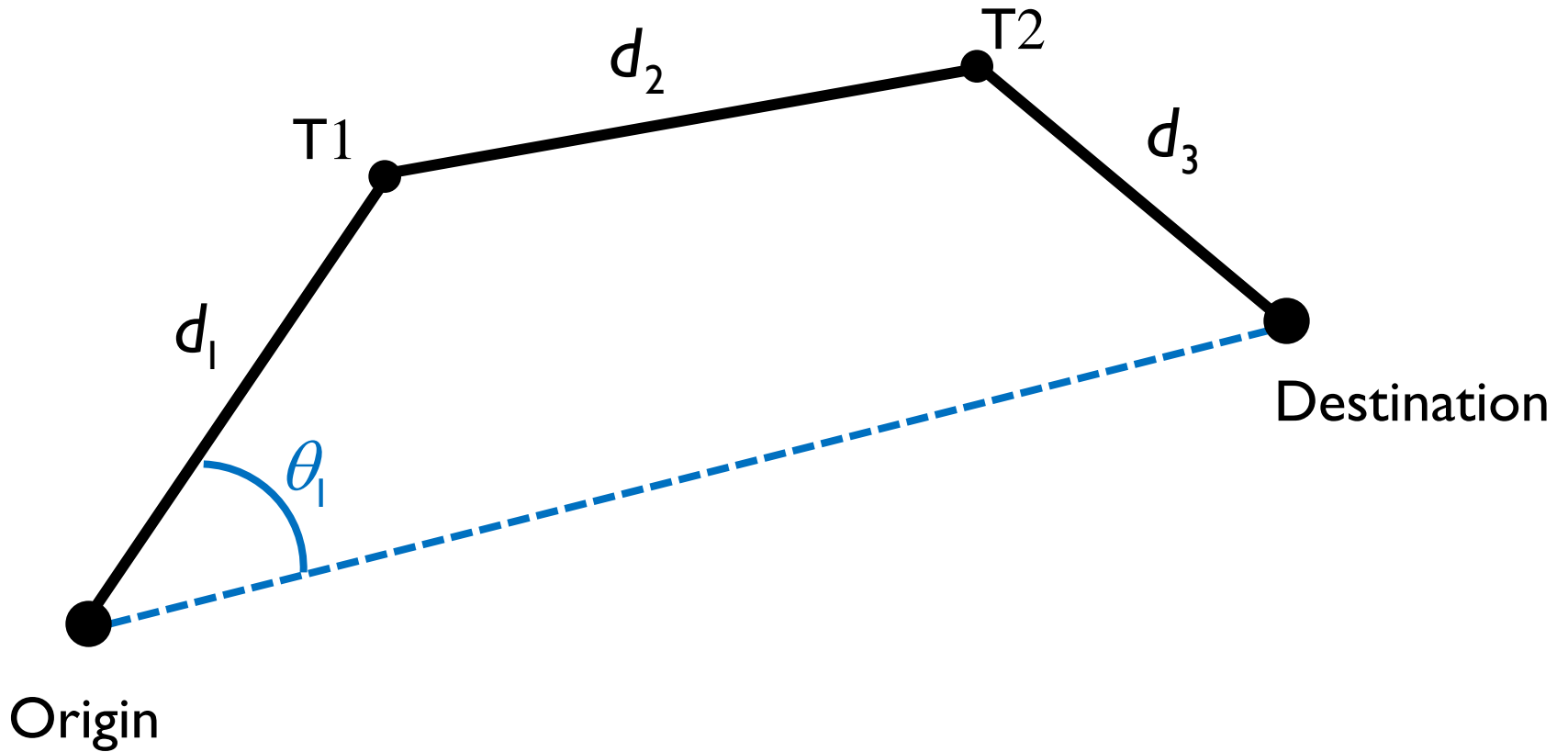
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Angular Cost =

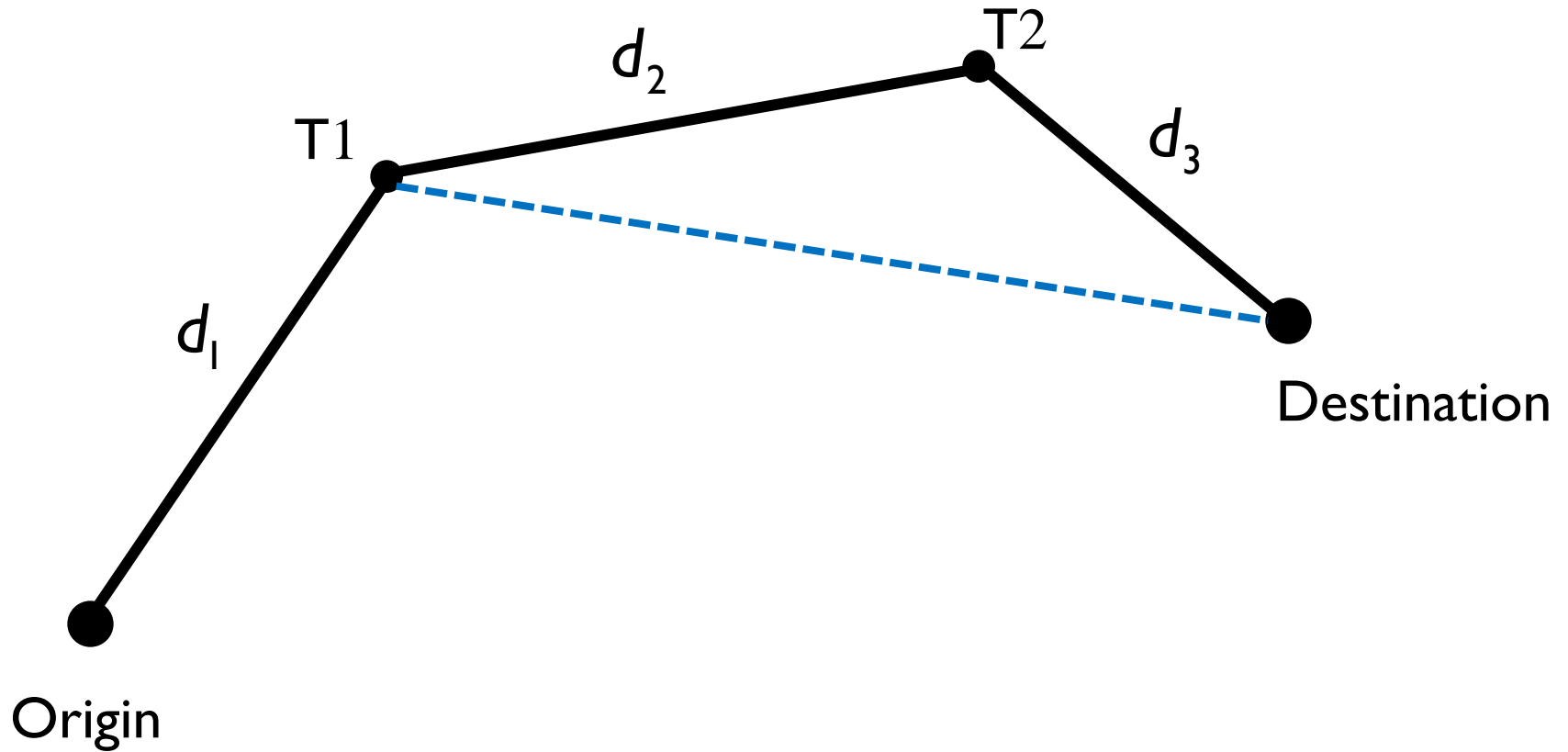
# What do people take into account?

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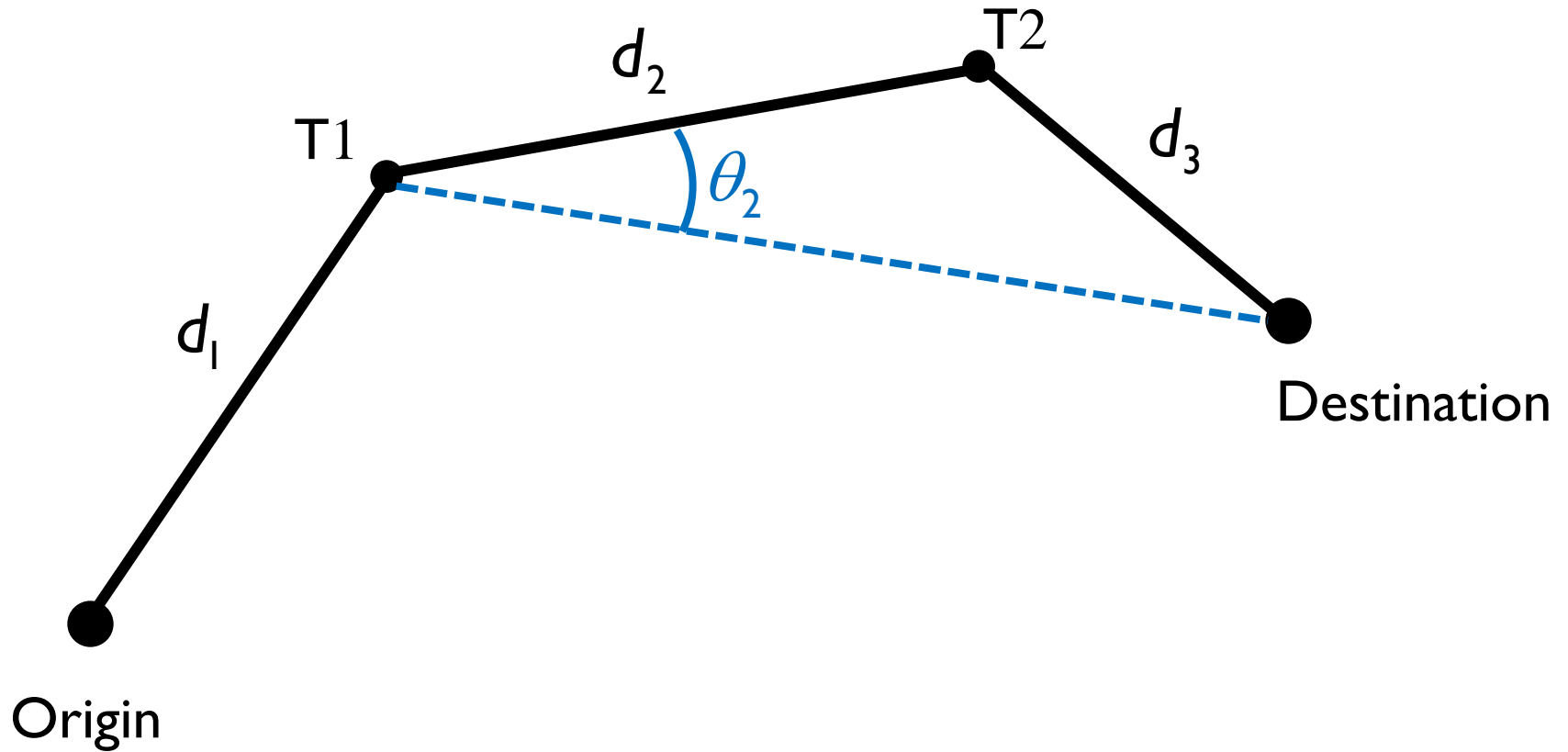
Angular Cost =

## What do people take into account?



$$\text{Angular Cost} = d_1 \cdot \sin\left(\frac{\theta_1}{2}\right)$$

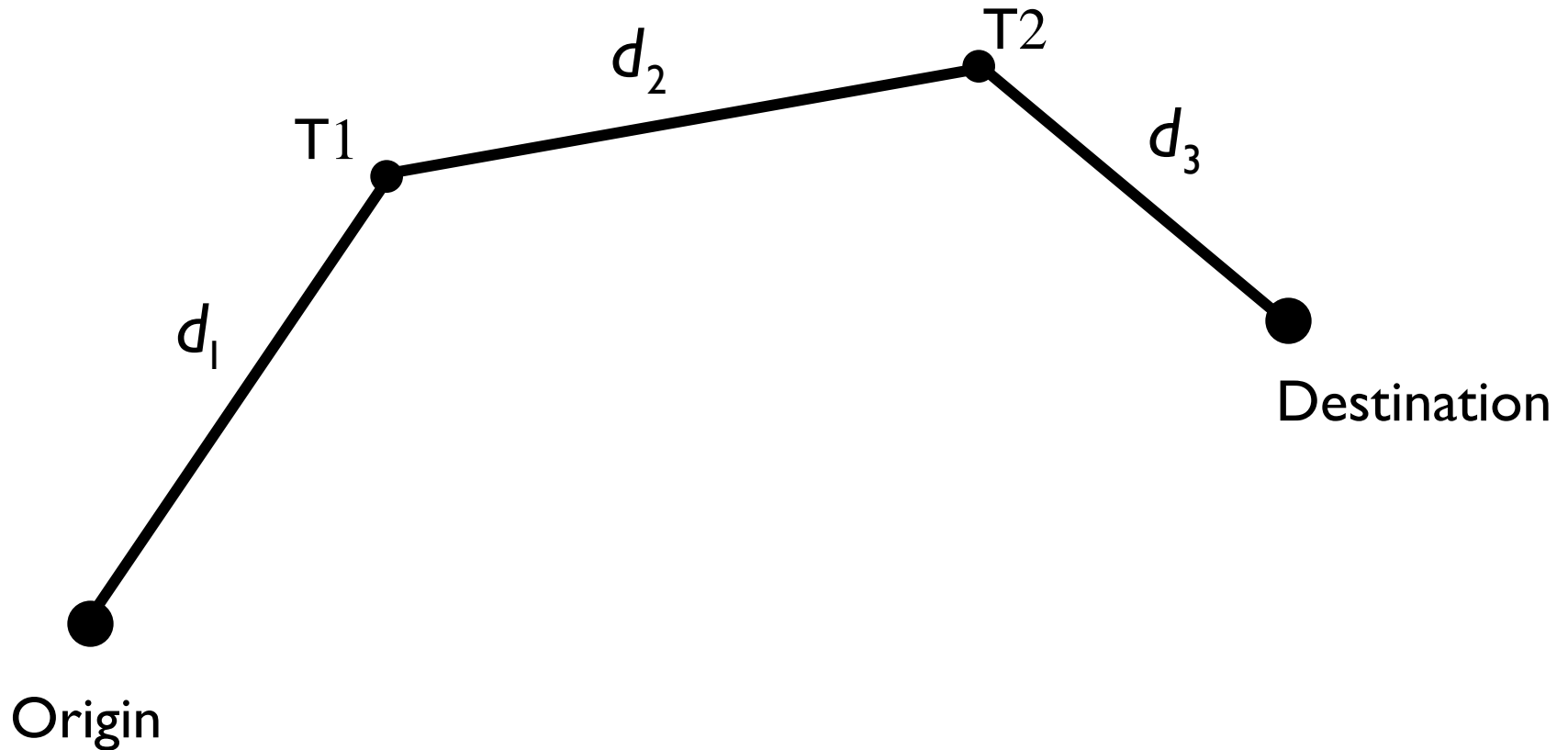
## What do people take into account?



$$\text{Angular Cost} = d_1 \cdot \sin\left(\frac{\theta_1}{2}\right)$$

# What do people take into account?

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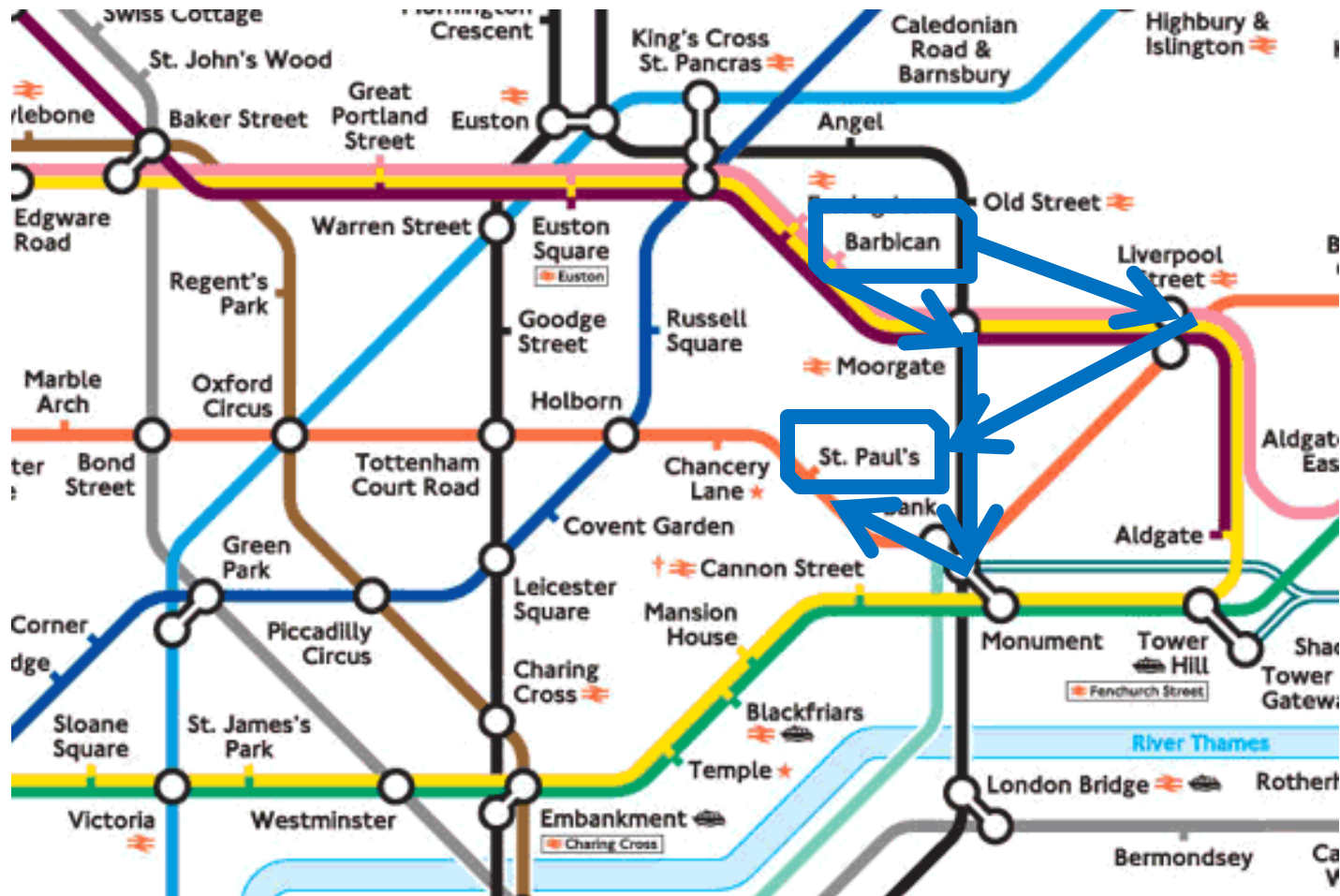
$$\text{Angular Cost} = d_1 \cdot \sin\left(\frac{\theta_1}{2}\right) + d_2 \cdot \sin\left(\frac{\theta_2}{2}\right)$$

## What do people take into account?

In-vehicle time	travel time components
Waiting time	
Walking time (when transferring)	
Number of transfers	transfer experience
Transfer stations layout	
Transfer stations infrastructure	
Mean occupancy	comfort and crowding
Possibility of not boarding	
Possibility of getting a seat	
Route distance	
Number of stations	
Angular cost	
Reasonable route	

# What do people take into account?

turning away from the destination



## What do people take into account?

In-vehicle time	travel time components
Waiting time	
Walking time (when transferring)	
Number of transfers	transfer experience
Transfer stations layout	
Transfer stations infrastructure	
Mean occupancy	comfort and crowding
Possibility of not boarding	
Possibility of getting a seat	
Route distance	topological variables
Number of stations	
Angular cost	
Reasonable route	



# Comparing Santiago and London

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Santiago London 

Survey date

2008

1998-2005

Lines

5

11

Stations

85

255

Transfer stations

7

72

Daily trips

2,300,000

3,400,000

Survey size

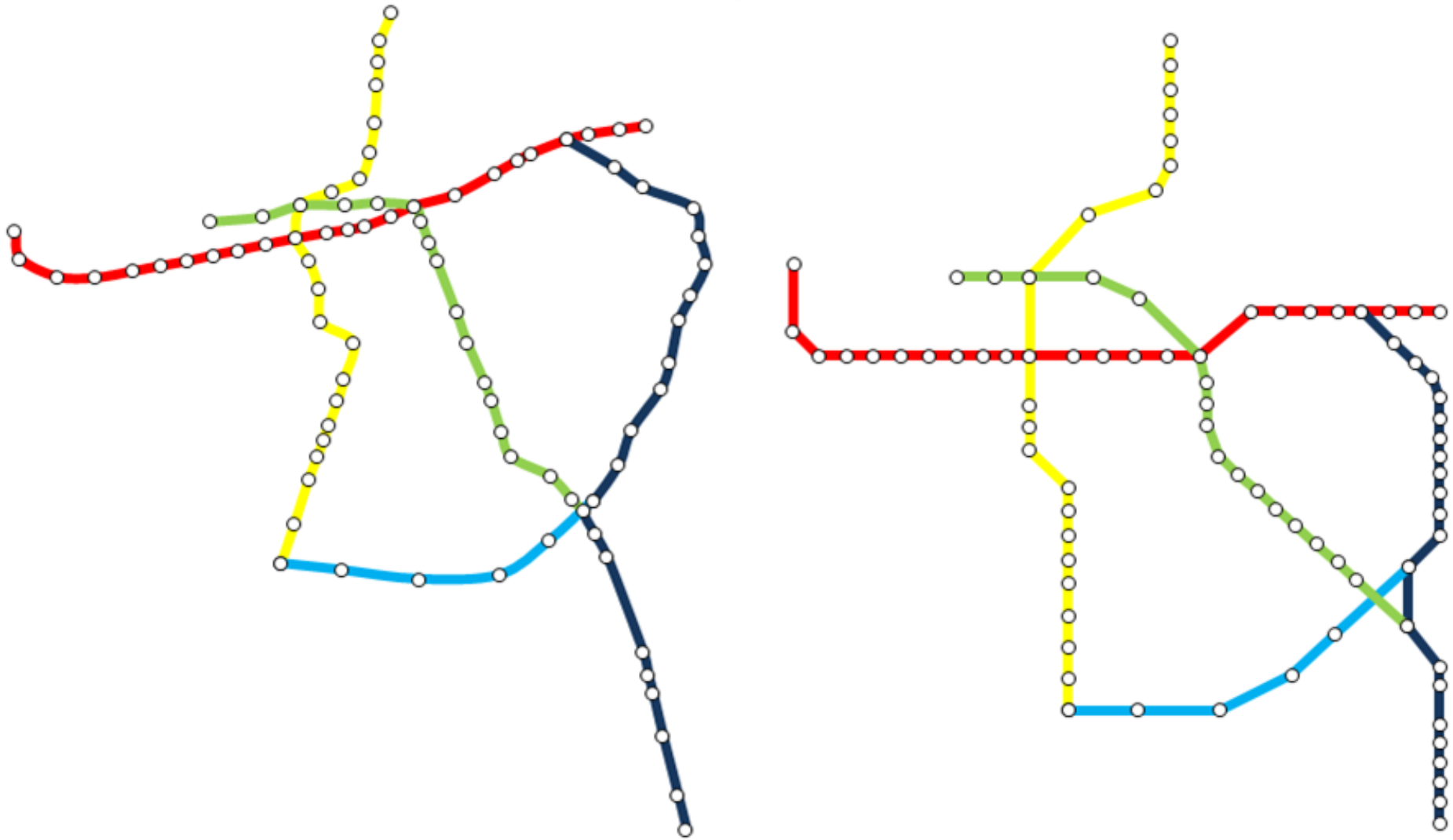
28,961

16,300

# Comparing Santiago and London

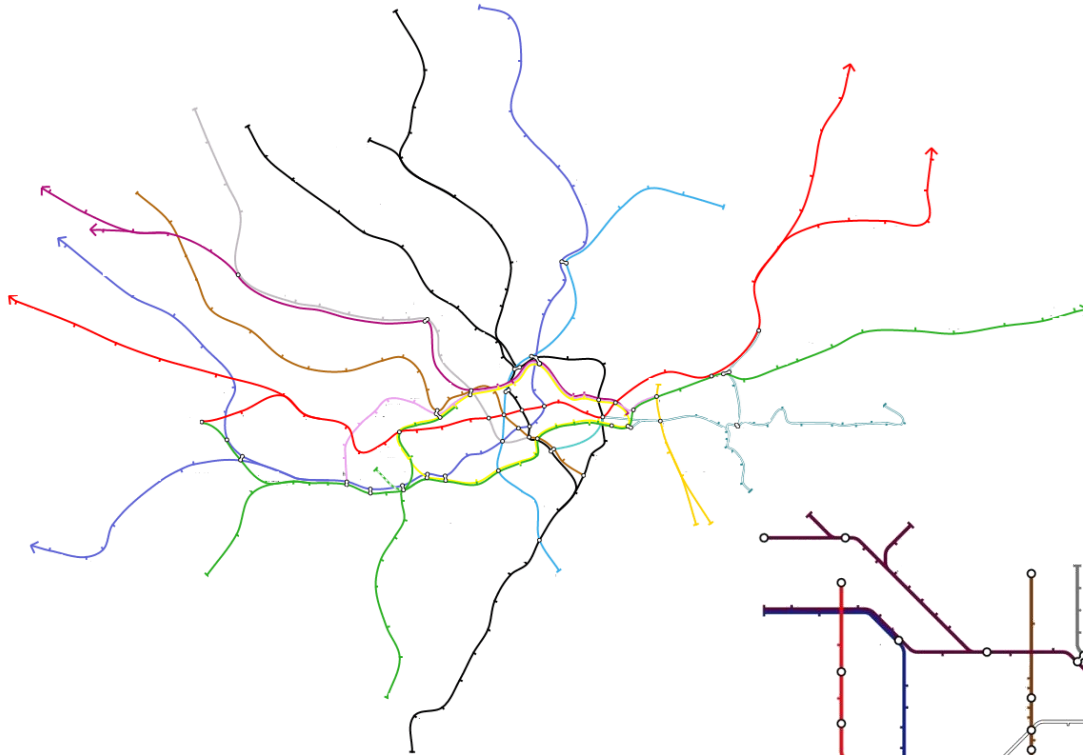
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## Santiago Metro

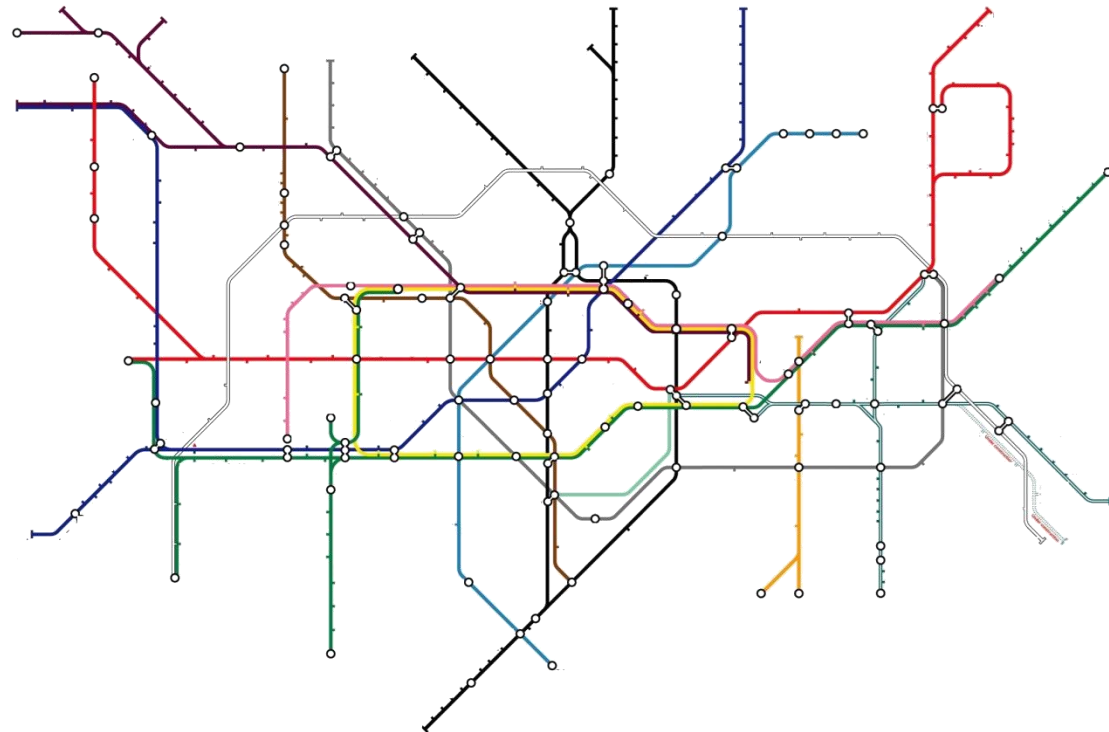


# Comparing Santiago and London

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## London Underground



## Modelling approach

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We use a **Multinomial Logit** for modeling the route choice

Probabilistic model for discrete choices

Every route has an *utility level* based on its characteristics

People choose the route with maximum *utility level*

# Estimation results

Attribute	London Underground		Santiago Metro	
Travel Time	- 0.188	- 16.02	- 0.095	- 19.57
Waiting Time	- 0.311	- 7.39	- 0.139	- 5.07
Walking Time	- 0.216	- 6.14	- 0.155	- 8.23
Number of Transfers	- 1.240	- 4.37	- 0.632	- 4.06
<div style="border: 1px solid black; padding: 10px;"> <p>Parameter's signs  OK</p> </div>			- 2.73	
			n. a.	
			n. a.	
			n. a.	
Semi-Assisted Transfers	- 0.328	- 6.83	n. a.	n. a.
Non-Assisted Transfers	- 0.541	- 6.79	- 0.262	- 6.23
Mean Occupancy	- 2.911	- 3.48	- 1.018	- 5.60
<div style="border: 1px solid black; padding: 10px;"> <p>Parameter's significances  OK</p> </div>			3.41	
			- 2.97	
			- 5.48	
			- 5.69	
Map Distance	- 0.358	- 5.76	- 0.274	- 5.69
Number of Stations	- 0.316	- 5.52	- 0.147	- 3.10
Turning Back	- 0.725	- 8.12	- 0.141	- 9.76
Turning Away	- 0.968	- 8.00	- 0.226	- 7.11
Adjusted $\rho^2$		0.566		0.382

## Marginal rates of substitution

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Attribute	London	Santiago
1 min waiting	1.65 min in-vehicle	1.46 min in-vehicle
1 min walking	1.15 min in-vehicle	1.62 min in-vehicle
1 (basic) transfer	6.60 min in-vehicle	6.63 min in-vehicle
1 % of occupancy	0.16 min in-vehicle	0.11 min in-vehicle
Seating	0.52 min in-vehicle	0.97 min in-vehicle
Not boarding	2.29 min in-vehicle	3.99 min in-vehicle
1 station	1.68 min in-vehicle	1.54 min in-vehicle
Turning back	3.86 min in-vehicle	1.48 min in-vehicle
Turning away	5.15 min in-vehicle	2.37 min in-vehicle

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## Map impact

The topological variables can be specified using the real (geographic) information or the schematic maps

Statistic	London		Santiago	
	Real	Map	Real	Map
Corrected $\rho^2$	0.564	0.566	0.378	0.382
Mean Squared Error	0.348	0.342	0.613	0.611
$\theta_{\text{wait}} / \theta_{\text{travel}}$	2.44	1.65	1.98	1.46
$\theta_{\text{walk}} / \theta_{\text{travel}}$	1.90	1.15	1.94	1.62
<i>t</i> -test Angular Cost	- 1.60	- 5.87	- 4.28	- 5.48

## What did you learn today?

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Public transport users take into account a **wide variety** of attributes when choosing routes

An incomplete model **specification** can result in biased results, such as attributes valuations

Network's **topology**, and specially the way it's presented to users on a daily basis, is relevant



## What did you learn today?

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Due to bigger distortions in the schematic map, the **topological variables** are more important in London

Londoners are more willing to **transfer**, as it is more common to them (bigger and denser network)

Londoners are less willing to travel in **crowded trains**, but care less about getting a seat

# Publications and working papers

- Raveau, S., J.C. Muñoz, and L. de Grange (2011) A topological route choice model for metro. **Transportation Research Part A**, Vol 45 (2), 138–147
- Raveau, S., Z. Guo, J.C. Muñoz and N.H. Wilson. (2012) Route Choice Modelling on Metro Networks: time, Transfer, crowding, and topology. To be submitted to **Transportation Research Part A**.
- Navarrete, F. and J. de D. Ortúzar (2012) Subjective valuation of the transit transfer experience: the case of Santiago de Chile. Submitted to **Transport Policy**.

2012

# In-progress or future research I

- Comparison of route choice models for Metro of London and Santiago. A paper should be submitted to Trans Res A this month.
- Extend the study for a route and mode choice models within a transit system. We made an 1,800 people survey in Santiago with this purpose. This research is being developed by PhD student Sebastian Raveau.
- Develop a similar survey in Bogota, Colombia to understand the role played by a BRT-based network in passengers' choices.
- Compare results between Santiago and Bogota to understand how much of a Metro service BRT provides in Bogota.

# In-progress or future research II

- Build a tactic tool to predict passenger flows in a multimodal transit system. Such a model would have to deal with endogeneity since passengers flows affect travelers' choices.
- Build a tool to advise passengers how to travel in a complex multimodal transit system.
- Develop a methodology to feed our route and mode choice models with feedback provided by users of the Passenger Travel Advising Tool.

# Grants obtained

- FONDEF (2012-2014). A tactic-strategic tool for urban transit systems planning and management. Total funding of US\$800,000. Involvement of Metro and Alsacia (bus operator)

Juan Carlos Muñoz and Juan de Dios Ortúzar

- PUC (2011-2012). Interdisciplinary research project to understand how to improve the users transfer experience on a transit system (US\$10,000).

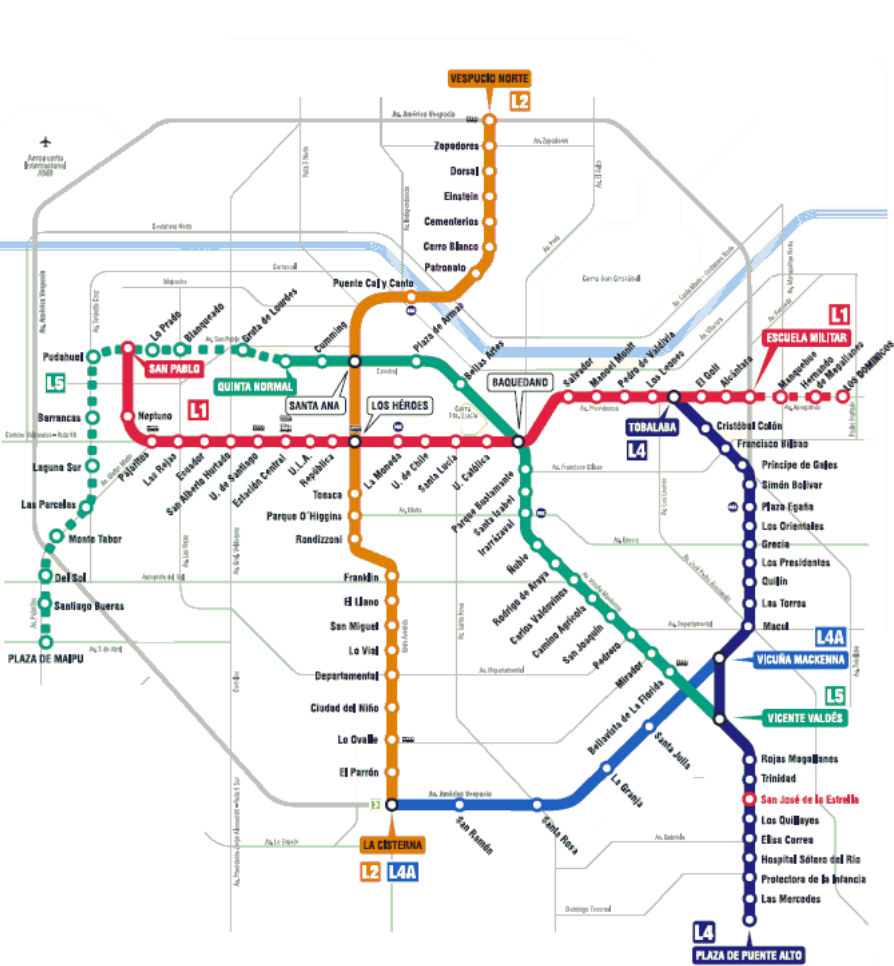
Ricardo Giesen, Juan de Dios Ortúzar, Juan Carlos Muñoz, Patricia Galilea, Juan Carlos Herrera, Margarita Greene, Rossana Forray, José Allard

# From the papers to the streets

- Several interviews with the media during 2011
- Interviews with Metro and government authorities during 2011
- Metro de Santiago changed its map based on our results to induce a more socially optimal behavior

# So... what can we do with this?

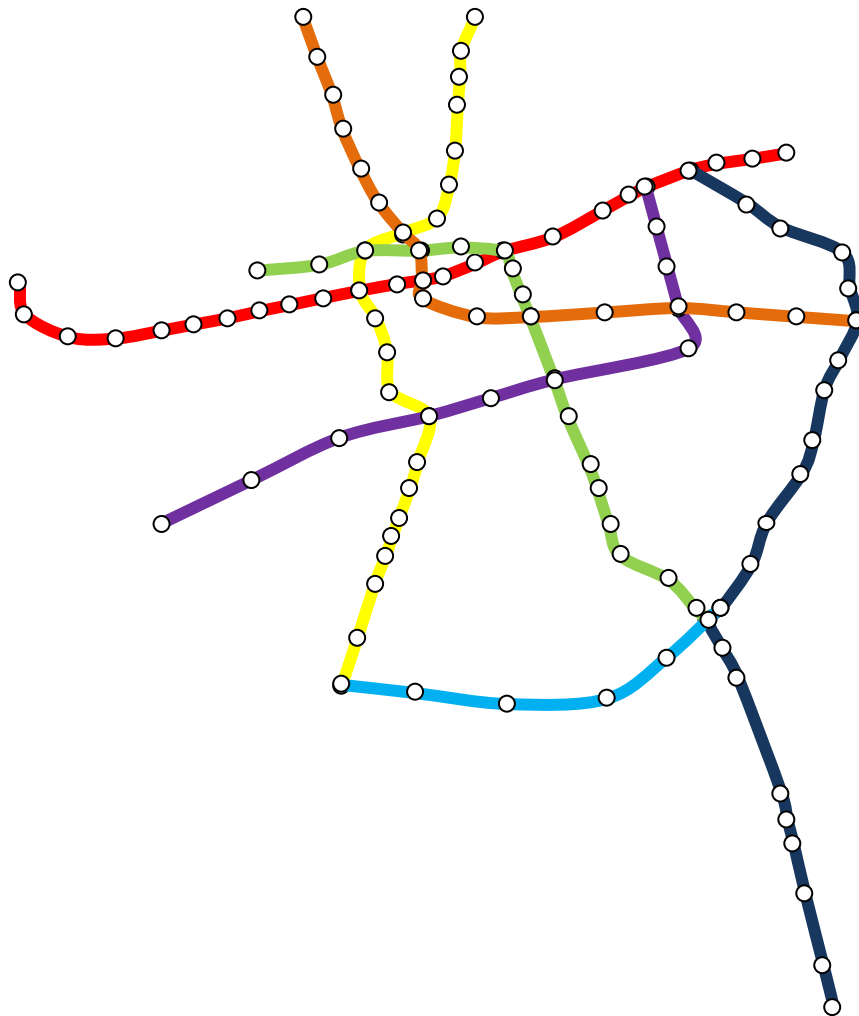
## Change in the Santiago Metro schematic map





# So... what can we do with this?

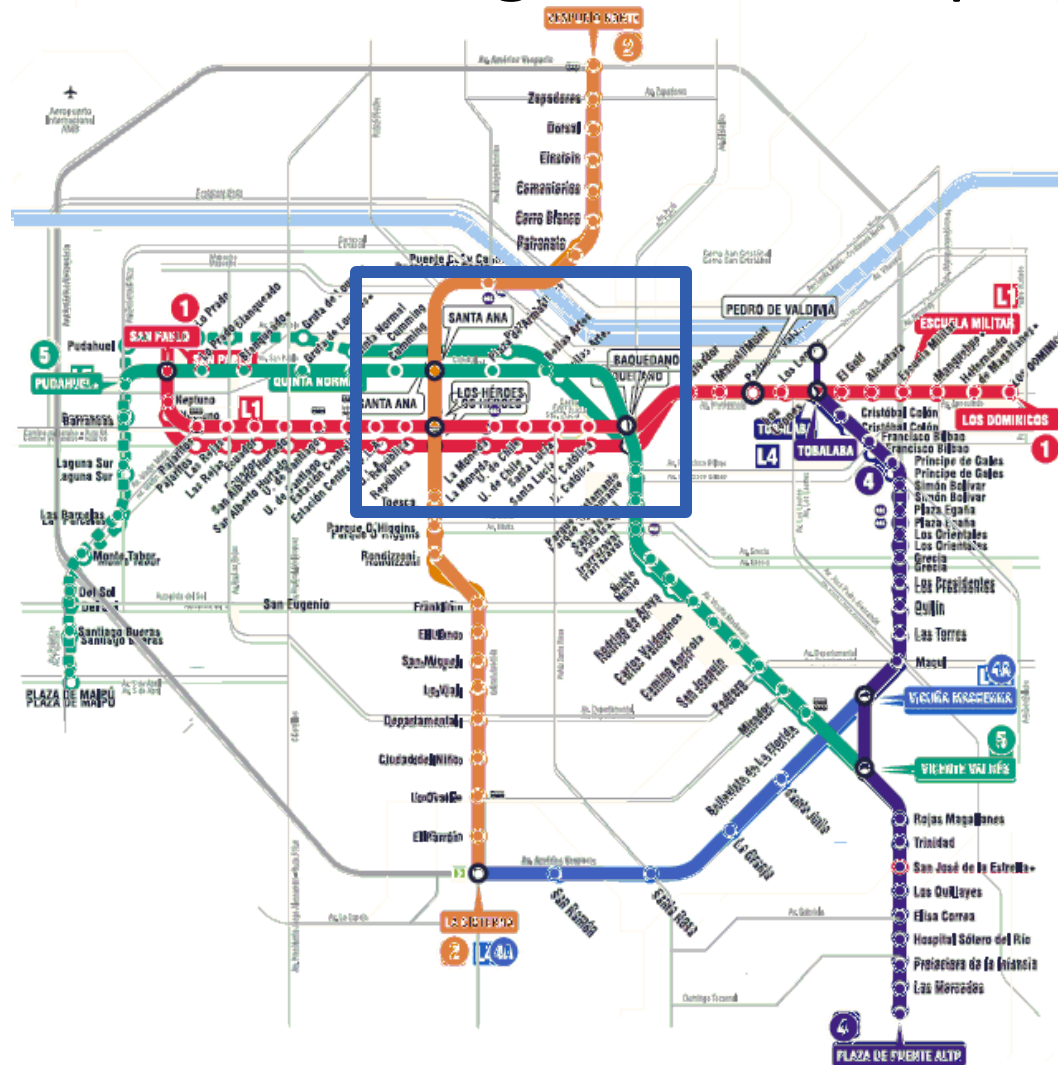
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Demand analysis for  
the design of transfer  
stations

# Applications

- Changes in the Santiago Metro Map



# From the papers to the streets

- Several interviews with the media during 2011
- Interviews with Metro and government authorities during 2011
- Metro de Santiago changed its map based on our results to induce a more socially optimal behavior
- We are now working on using our assignment model to design interchange stations and predict flows for the Metro network in Santiago that will consider two extra lines in 2016.



END OF LINE